



James Fisher Shipping Services Ltd

Superior vessel management solutions from a partner you can trust.



James Fisher Shipping Services Ltd

A world leader in the provision of safe and efficient vessel management solutions.

“ Outstanding performance records do not just happen by accident but are proof of a company truly committed to operational excellence. ”

Rob Ashdown, secretary general of the International Association of Classification Societies.

Delivery of unparalleled marine expertise and innovation based on 170 years of operational experience.

James Fisher Shipping Services (JFSS) continually aims to exceed expectations, at all times safeguarding life, the environment and asset value. As a proven, world-leading ship owner and manager JFSS continually delivers extraordinary standards in all areas of safety, operational and commercial management, while ensuring sustainable and efficient solutions.

JFSS specialises in technical and crew management for the tanker, research and specialised vessel market, that is strongly focused on innovative ship management techniques and a fleet-wide continual improvement plan.

As an owner and manager, JFSS is fully conversant with both sides of ship management, setting us apart from management only service providers. We aim to run all vessels under our supervision at the same safe, efficient high standards as our own vessels at all times.

We are proven to deliver consistently high quality standards within our management solutions to all third party vessel owners, ensuring requirements are fully met and customers are supported to achieve their operational objectives, through our industry knowledge, innovation, commercial awareness and technical expertise. With an emphasis on crew competency, professional development and welfare, JFSS is proud of its long service retention, having one of the best trained and long serving pool of seafarers in the world.

Market sectors we serve

James Fisher Shipping Services has a long history of owning and operating a varied fleet of vessels; latterly focusing on coastal tank-ships, the company has experience with heavy lift roll-on roll-off (RORO) vessels, nuclear fuel carriers, cable-ships, and dive support vessels.

With a focus on operational excellence, JFSS's core activity is to provide world-leading technical and crew management services to tanker, research and specialist vessel ship owners.

JFSS draws upon its history and operational expertise to provide safe, efficient and cost effective vessel management that maximises vessel availability.

The benefits of JFSS's tanker management services include:

- Maximum vessel availability for commercial charter or research programmes
- Innovative ship management techniques
- In-house expertise of a wide range of vessel types
- Worldwide support coverage



Tankers



Research vessels



Specialised vessels

Vessel management solutions

Comprehensive ship management solutions that underpin and exceed customer expectations.



Technical management

Our expertise in all aspects of technical vessel management enables us to deliver the highest standards of technical innovation and pragmatic solutions that are focused on the delivery of safe and fully compliant vessel operations.

Utilising in-house expertise, each vessel will have an experienced and dedicated ship superintendent and fleet support cell responsible for vessel management, delivering high standards in overall performance. Superintendents work with long-term assigned vessels, allowing a higher level of concentrated ship management.

Full technical management is documented through periodical reporting, creating transparency and accountability whilst enabling ship owners to monitor and stay up-to-date with all operations.

JFSS implements technical management processes that ensure all vessels are continuously managed at all times in alignment with:

- Oil major, flag state and class requirements
- Customer specific additional requirements
- Safe and efficient delivery of ship owner strategy and objectives
- Dry dock/repair supervision
- Planned maintenance and continual condition monitoring
- Strict budget control

We focus our highly skilled teams on two main areas:

- Forward planning; ensuring safety, operational efficiency and maximum vessel availability
- Crew ownership and on board management through an integrated management system

Experience

JFSS has in-depth knowledge and proven in-house expertise of specialist vessels, including;

- Product/oil tankers
- Gas tankers LPG/LNG
- Chemical tankers
- Nuclear effluent carriers
- Naval support vessels
- Containers/bulk carriers
- Offshore support vessels
- Cable laying vessels

Crew management

In this safety critical environment, we understand the pivotal role a ship's crew plays in the effective and continual delivery of day-to-day operations. To maintain this high level of performance, we have one of the best trained and longest serving pools of seafarers in the world. Highly skilled, they are fully equipped to deliver in some of the world's most extreme environments.

We adopt a wide range of continuous development training programmes to ensure all crew and vessels are aligned with up-to-date legislation, safeguarding all vessels and ensuring all of our customers' interests.

Frequent on board presence from senior leaders is also a critical component of our ethos and success. It enables us to build personal relationships with the crew and deliver effective ship-to-shore communications with ship management firmly on board the ship.

Integrated services

Along with expert technical and crew management, JFSS is able to provide additional specialist ship management services as a fully integrated solution.



Marine superintendency

James Fisher Shipping Services provides you with peace of mind, delivering thorough and consistently high quality surveying and marine consulting services based on extensive operational expertise.

We have the knowledge and technical understanding to protect your commercial interests and assets by providing independent expert support services, including vessel and cargo surveys and marine consultancy.



Ship agency

Underpinned by industry leading safety procedures, JFSS delivers a low risk port agency solution including terminal management and port logistics with access to specialist knowledge and skills as part of the UK's largest marine provider.



Newbuildings supervision

JFSS provides effective management of new build programmes from concept, through design and build, to delivery and acceptance. We provide independent design verification for all aspects of ship design and construction, ensuring full compliance with specifications and all relevant statutory class and flag state requirements. Our disciplined management of your project is critical to delivering on time and within budget.

We also understand that competent and diligent build supervision is intrinsic to a vessel's reliability, longevity, maintainability and overall seaworthiness. Our skilled and experienced project managers and supervisors will monitor build progress and quality, while ensuring specification and contract compliance, dealing with any quality or warranty issues that may arise.



Vessel lay-up and reactivation

JFSS provides superior and flexible technical solutions to preserve and protect vessels during lay-up and reactivation, ensuring that costs are effectively balanced against budget and future availability requirements.

We provide a full range of services to maintain the effectiveness and retained value of laid-up vessels that can be adapted to your needs including; purchasing, crewing, superintendence, vessel condition assessment and port agency.



Conversions and retrofits

JFSS works closely with you to deliver increased utilisation, availability and operational efficiency of your marine assets, providing conversion and retrofit solutions to help meet changes in market conditions, regulatory requirements, or technological advancements.

Utilising our extensive experience, we work with you to identify and implement innovative, cost effective and achievable project outcomes that deliver improved operational performance and the optimum return on investment.



Tanker chartering

JFSS's provides tanker chartering services through its sister company, James Fisher Everard (JFE). JFE has chartered tankers for over 50 years, with more than 34,000 voyages carrying in excess of 70 million tons (84 billion litres) of petroleum product.

Our vessels are often first choice for customers looking for reliability and a cost effective means of transportation, and together with our technical management you can be assured of maximum availability and full utilisation at all times.

QHSE

Delivering inherent safe practice is imbedded within the working culture at James Fisher Shipping Services.

“ Our outstanding HSE record places us in the top 10 vessel operating companies in the world and the best in Europe. ”

Safety is the number one priority which underpins our values and our business, making us a partner you can trust.

JFSS's long standing safety ethos is a crucial part of the culture within the company, with a well-established safety record, ensuring its continued success.

Consistently high standards of QHSE are critical to our vessel operations, which are monitored at all times. This is maintained through our safety management process, which continually audits, reviews, assesses, adapts and implements safety solutions.

JFSS operates an ISO 9001:2015 MCA accredited quality management system, which is fully compliant with the International Safety Management (ISM) code. JFSS is the first British shipping company to have achieved compliance to the latest standards.



Emergency response

JFSS operates a 24 hour emergency response centre, offering secure communications and an immediate response to any incident.

Proven track record

As ship owners we have continually set our safety and operational criteria higher than the required industry levels and have a proven track record of success. JFSS has been recognised for its unprecedented performance record, with three managed vessels having received distinguished safety awards for reaching significant milestones without a single lost time injury (LTI) - making us the industry's supplier of choice.

Operational excellence award

In 2015 JFSS was awarded the operational excellence award at the second Tanker Shipping and Trade Conference in London for its unprecedented performance record.

Not only has Galway Fisher now operated >5,360 days, or over 13 years, without a single lost time injury, but the entire JFSS fleet of 17 vessels operated throughout 2015 (more than 1000 voyages) without a single reported incident, and has kept consistently under incident targets since 2012.

Days since last LTI



Galway Fisher

5,360+



Forth Fisher

5,070+



Mersey Fisher

4,840+



EMSA emergency pollution response

JFSS has a long-term contract to deliver emergency pollution response on behalf of the European Maritime Safety Agency (EMSA).

If an incident occurs anywhere off the coast of the UK, Ireland or North West Europe, three of our vessels are on 24 hours' notice and will be among those available to provide at-sea oil recovery services. The vessels undergo regular familiarisation exercises to mobilise equipment, carry out tests and ensure that crews and vessels are highly trained and capable to respond immediately.

Complementary services

As part of James Fisher and Sons plc, JFSS has access to a range of complementary services to support our ship and crew management services that can be seamlessly integrated into your project:

- Deck equipment supply
- Diving and ROV services
- Docking systems
- Hull stress monitoring
- Mooring and fendering solutions
- Marine design and naval architecture
- NDT inspections
- Vessel chartering
- Vessel machinery condition monitoring

Worldwide support capability

JFSS has a network of suppliers, shipyards and support partners worldwide which are used on a daily basis. Customers are able to take full advantage of our worldwide spares and engineering support network.

In addition to Barrow-in-Furness, James Fisher has support facilities across the UK, with additional support centres worldwide, including; Singapore, Sharjah, South Korea, Malaysia, Nigeria, Spain, Norway and the Falkland Islands.



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