



DOCUMENTED INFORMATION DI-5.2-PO Quality Policy

BS EN ISO 9001:2015 5.2
ISO/IEC 80079-34 4.2.3

Section	Release/Amendment summary	Issue	Date
All	Initial Issue	1.0	01/08/2018
Objectives	Updated to reflect business objectives	1.1	27/04/21
Logo	Updated to reflect new JFS Logo	1.2	02/12/2021

Name

Author: Matthew Higgins

Checked by: Jonathan Simpson Tarling

Approved by: Jonathan Simpson Tarling



INTRODUCTION

Straininstall UK Ltd has an uncompromised commitment to supplying high quality products and services to customers and stakeholders alike, as outlined in this policy.

PURPOSE

The purpose of the Quality Policy is to define the strategic approach taken to achieve the desired levels of quality, and identifies key areas of significance.

SCOPE

The Quality Policy described in this document has been created by senior management, and portrays the vision and views of all employees alike, and applicable to ISO 9001:2015, clause 5.2 – Policy.

OBJECTIVE

The objective of the Quality Policy is to document the ambition, expectations, objectives, and approach to quality, in a format that is easily reviewed, measured, and distributed.

POLICY

Straininstall are committed to ensuring future prosperity by collaborating with staff, customers, suppliers, regulators and key interested parties, by meeting or exceeding delivery expectations. Products and services shall be manufactured in the safest, most diligent, and environmentally friendly manner as practicably possible.

Straininstall recognises the benefits that a customer focused Quality Management System can offer. Furthermore, Straininstall seeks to develop new and existing products, chosen markets, and secure a leading trading position by enhancing the skills of the staff and by fostering a positive environment for continual improvement and lean manufacturing.

The products and services supplied by Straininstall will be safe and regulated for use in the environment for which they are intended. Adherence to customer requirements, ease of installation, long term performance, and continual improvement of the effectiveness of the QMS is fundamental to achieving business success, achieved through implementation of the following objectives:

- Provide a well-equipped environment of safety for all employees & visitors.
- Review and confirmation of all product and service requirements with the customer prior to contract acceptance.
- Qualification of system designs through testing.
- Supply chain management through external auditing of critical suppliers to verify capability to meet specified product requirements.
- Supply of bespoke installation-support instructions and product training to customers, including the provision of on-site field service engineering.
- Continuous monitoring and prevention of non-conformances.
- Monitoring of process improvement opportunities through management reviews and internal auditing.
- Monitoring operating profit, adjust processes accordingly to achieve OP.
- The minimisation of waste, use of energy and natural resources where possible.
- Comply with relevant health, safety and environmental legislation and regulations, and with any other requirements to which the organisation subscribes.
- Monitor customer feedback to ensure we're meeting client expectations
- Continuous monitoring of On Time Delivery to customers.



Strainstall shall keep the management system compliant with the requirements of BS EN ISO 9001:2015 and ISO/IEC 80079-34 (also product compliance with the type described in the EC/EU type-examination certificates/ IECEx Certificates of Conformance), and review these systems for suitability to our changing business needs and improve their effectiveness where and when appropriate.

From this policy, Strainstall have established a set of measurable objectives that will provide the means for determining business success and achievement of our commitment to quality, ensuring that staff are working at all times in a safe, healthy, working facility that is reducing our environment impact to a minimum. These objectives will be reviewed on a regular basis by our senior managers within the business, and the results made available to all staff.

All of the above supports the core values Strainstall strives to live, as stated below:

James Fisher
Strainstall



VALUES

We are one team...

- Collaborating with each other and our customers alike, recognising the importance of strong communication in achieving our common goals

We are trusted...

- Acting with integrity and professionalism, built on more than 50 years of experience

We are pioneering...

- Developing industry leading technology, empowered by innovation.

We are committed to excellence...

- Delivering solutions excellence globally, with an uncompromised focus on safety for our people and our customers.

Signed by:

Jonathan Simpson Tarling

Managing Director

Date: 13/05/2021